

CUSTOM CLEARANCE  
LOGISTICS



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## Reliable, Fast, Innovative Services We Care, Beyond Cargo Delivery!

Massar is your trusted single-source of custom clearance and logistics services in Qatar. Massar commenced operations in Qatar in 2017, with a vision to be an integral part of the region's thriving commercial landscape. With in-depth expertise and a proven track record of successful delivery completions, Massar takes pride in providing value-added services to businesses in Qatar, which has fast evolved as a top commercial hub reputed for its business environment. Today, we take pride for redefining the dynamics of this industry, by serving the region's length and breadth, venturing into international endeavours, overcoming challenges and adapting the latest methodologies for different modes of transport.

Massar offers a convenient selection of services from custom clearance as well as freight management and transportation in Qatar. With noteworthy experience, our multi-dimensional expertise offers a balanced cross-discipline of domestic, regional, international warehouse/supply chain services. Our 'Customer First' approach across regional and international commitments, merged with new-age, innovative solutions validates us as one of the most dependable service providers in Qatar's clearing and logistics industry.





# **CUSTOM CLEARANCE**

Massar's CCS Custom Clearance company was established in Qatar in the year 2017. CCS Custom Clearance is a Seaport air custom clearance and transportation agency, licensed under the Qatar Economic Department, Government of Qatar; our company holds a Customs Broker License from Qatar Customs. We have dedicated Custom brokers on every port in Qatar, offering highly competitive services and determining the success of our company is in the superior quality of our clients and personnel.

Through the year, our company has succeeded in adding a number of internationally known clients. All goods imported into Qatar are subject to customs duties, based on a percentage value of goods (typically 5%), or a per unit basis. The value of goods is calculated according to the regulations under the Customs and Ports Law. We strictly follow Qatar Custom rules, while providing customers with the fastest solutions from the port, right until we deliver your material to your destination on time. We have a good road transportation system in place to back our operations.

We make the process of custom clearance easier, and consistently give importance to customer satisfaction. Massar's CCS Custom Clearance provides a wide range of customs support. We have a custom-built company application for our staff; since each staff member has access to the application, it easily helps them understand their own duties. This enables our staff to ensure fastest movement for your material from the port. With adherence to updated Customs regulations and procedures, we handle clearance of consignments by Sea, Air and Land more efficiently.



## CUSTOM BROKERAGE

Massar functions as an integrated Customs Brokerage firm to provide expert Customs Clearance Services in Qatar.

Our team handles all kinds of consignments and enables fastest clearance from ports.

### Our Custom Brokers Strength

We position ourselves as efficient solution makers rather than just being your custom brokers. We are proud to establish Massar among the new generation of Customs Brokerage Enterprises.



## SEA PORT CLEARANCE

Massar collaborates with clients and determines the right solutions to meet their ocean freight requirements.

Additionally, we also oversee customs clearance, local dray and customs HS classifications; we also arrange pick-up and delivery of cargo from any inland point in the world. Thus, Massar specializes in Customs Clearance for Sea Ports.



## AIRPORT CLEARANCE

We undertake Airport Container Clearance, with our experienced team, assigned at Hamad International Airport, Qatar.

Although, for now, we work with small consignments, in the near future, we plan to work on clearances for heavy containers too. We have six custom brokers allotted at Hamad International Airport, Qatar.





## PERMANENT IMPORT AND EXPORT

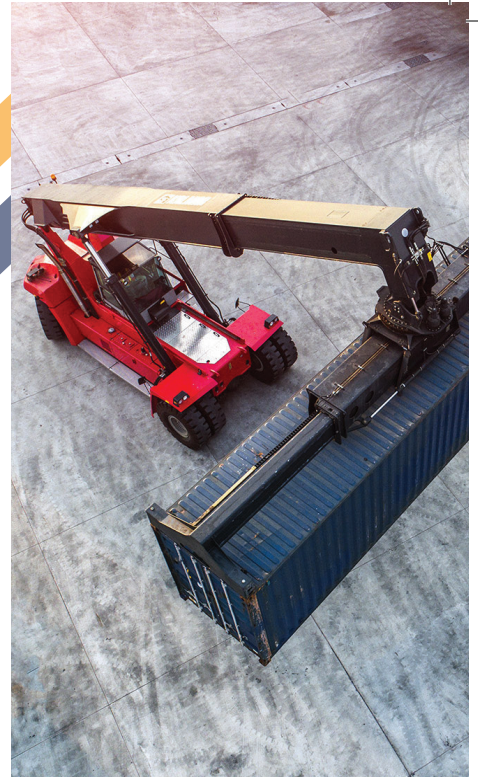
Massar holds adequate knowledge of customs clearance procedures and deals with all your permanent import and export requirements in Qatar. Apart from moving goods from one destination to another, proper compliance of permanent import & export procedures remains a necessity for businesses, besides the administration and control of associated Duties and Taxes.

### Temporary Import and Export for Project Cargo Repair and Return shipments

We provide services for managing temporary imports and exports for project cargo, as well as tracking of customs, right upto the completion of your project or transportation of your goods. We offer a wide variety of services, in order to help clients, follow proper procedures for temporary import and export, for different types of project cargo. Massar ensures that repair and return shipments are duly registered with the customs authority prior to moving it from the assigned region to another location. This procedure proves that the goods due for repair or return have been legally imported, and duty has been paid on the shipment.

## MASSAR'S CUSTOM SERVICE OPERATIONS INCLUDE:

- Import/export customs clearance service at all ports in Qatar/Middle East
- Customs evaluation (Physical Inspection) of merchandise
- Import duty and tax assessment
- Handling and Consultancy on Made In Issue/ Rejected Cargo
- Special team to cater to Direct/ Indirect Deliveries - Project Cargo Clearance
- Clearance and guideline for clearing Exhibition Cargo
- Classification of HS Codes and Online BOE Entry
- Classification of goods
- Customs surveying
- Import/export permissions of controlled goods
- Import/export record maintenance
- Payment of custom duties on customers behalf
- Temporary import/export procedures
- Permanent import/export procedures
- Consultancy services





# DUTY EXEMPTION SHIPMENTS CLEARANCE


We provide professional assistance for following proper procedures to determine clearance of shipments that are exempt from customs duty. These goods may include personal effects and household items, imports of charitable institutions, diplomatic and military exemptions, merchandise for 'free zones and duty-free shops, etc.

## Urgent Customs Clearance within 24 Hours from arrival time

As trade channels evolve and commercial deliveries occur at lightning speed, the process of urgent customs clearance has gained critical importance for businesses and individuals. Massar offers vital assistance to ensure compliance with all the regulatory protocols, in case of Urgent Customs Clearance within 24 hours from arrival time. Urgent Cargo has to pass through various crucial departments, in the process of coordinating clearance activities, under different customs regimes for local and transit cargo. We ensure that your shipment undergoes customs clearance efficiently, by swiftly processing all the necessary documents, at the Qatar Customs department.

## DGR, Valuable and Perishable shipments clearance

Massar provides reliable services for shipment clearance of perishable goods such as fresh fruits, vegetables, meat, fish, flowers, etc., dangerous goods as well as high-value cargo. We understand that management of transit time and temperature are crucial factors while handling perishable cargo. Thus, we ensure that perishable goods arrive/depart, in perfect condition, with timely shipment clearance procedures. We arrange for clearance of perishable cargo through a well-planned direct route, with least transit stops and minimum transit time. We facilitate the allotment of highly trained personnel to handle dangerous goods, including articles or substances, which are capable of posing a risk to health, general safety, property, environment, etc. Our experienced and skilled personnel ensure smooth shipment clearance of dangerous goods under strict regulations in the State of Qatar.





# TRANSPORTATION

## We Make Every Shipment Count, With a Trusted, Time-bound Process

Massar remains at the forefront of providing the best transportation services in Qatar, while consistently serving diverse needs of clients. Our clients count on us for delivering the right solutions after a detailed analysis of their requirements. We extend the benefits of our expertise by exploring the best opportunities to enhance your distribution performance.

With Massar, you avail the benefits of collaborating with a highly skilled freight management partner, who redefines traditional modes of transport, in order to offer a timely and cost-effective delivery for your consignments. We also provide a professional and hassle-free way to clear shipments through a strong and direct link with Qatar Customs.



## ROAD TRANSPORT

Massar provides premium road transportation services in Qatar, offering a wide range of high quality fleet of vehicles, in varying sizes and capacities. We value time and safety and deliver world-class service beyond just contractual obligations and freight charges. We endeavour to redefine the standard of excellence in the transportation industry by providing outstanding value and customer service to our clients. At Massar, our Road freight management team put in that extra effort to understand your objectives and create fast, reliable transportation solutions that deliver. As industry experts, we achieve our goals through clear communication, thoughtful collaboration and dedicated follow-through. We excel at combining simple, standardised road freight products with a host of customisable options to achieve the balance of lead-time, capacity, frequency and cost.

Our Road Transportation Service Portfolio includes:

- Transportation of standard containers
- Movement of smaller cargo via 3 ton, 7 ton and 10 ton pick-ups
- Flat Bed and Box Trailers (40', 50' and 60' long trailers)
- Door pickup and door deliveries
- Projects Cargo Movement



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